

Cookies

To make the websites managed by THEMATICai work properly, we sometimes place small data files called cookies on your device.

What are cookies?

A cookie is a small text file that a website stores on your computer or mobile device when you visit the site.

- **First party cookies** are cookies set by the website you are visiting. Only that website can read them. In addition, a website might potentially use external services, which also set their own cookies, known as **third-party cookies**.
- **Persistent cookies** are cookies saved on your computer and that are not deleted automatically when you quit your browser, **unlike a session cookie**, which is deleted when you quit your browser.

Every time you visit the websites managed by THEMATICai, you will be prompted to **accept or refuse cookies**.

The purpose is to enable the site to remember your preferences (such as user name, language, etc.) for a certain period of time.

That way, **you do not have to re-enter them** when browsing around the site during the same visit.

Cookies can also be used to establish anonymised statistics about the browsing experience on our sites.

How do we use cookies?

The websites managed by THEMATICai mostly use **first-party cookies**. These are cookies set and controlled by THEMATICai, not by any external organisation.

However, to view some of our pages, you will have to accept cookies from external organisations.

The 3 types of first-party cookie we use are to:

- store visitor preferences
- make our websites operational
- gather analytics data (about user behavior).



1. Visitor preferences

These are set by us and only we can read them. They remember:

- if you have agreed to (or refused) this site's cookie policy
- if you have already replied to our survey pop-up (about how helpful the site content was) so you will not be asked again.

Visitor preferences cookies are:

Name: google analytics

Service: Website survey tools

Purpose: Stores information on whether you have already replied to a survey pop-up – so you will not be asked again

Cookie type and duration: First-party persistent cookie, 1 month

Name: google analytics

Service: Cookie consent kit

Purpose: Stores your preferences for 3rd-party cookies (so you won't be asked again)

Cookie type and duration: First-party session cookie deleted after you quit your browser

Name: google analytics

Service: Cookie consent kit

Purpose: Stores your cookie preferences (so you won't be asked again)

Cookie type and duration: First-party persistent cookie, 6 months

2. Operational cookies

There are some cookies that we have to include in order for certain web pages to function. For this reason, they do not require your consent. In particular:



• Authentication cookies: these are stored when you log in to a site managed by THEMATICai, using our authentication service. When you do this, you accept the associated privacy policy.

Authentication cookies are:

Name: Thematicai_portal

Service: Identity Management Service

Purpose: Remembers your domain

Cookie type and duration: First-party session cookie, deleted after you quit your browser

Name: __Secure_Portal

Service: Identity Management Service

Purpose: Identifies your session

Cookie type and duration: First-party session cookie, deleted after you quit your browser

Name: __Secure_Portal_SESSIONID

Service: Identity Management Service

Purpose: Identifies the current Central Authentication Service session

Cookie type and duration: First-party session cookie, deleted after you quit your browser

Name: PORTAL_PREFS

Service: Identity Management Service

Purpose: Remembers your settings and preferences: user id, user name, acknowledged cookie policy, high contrast mode, privacy mode, view account details after login, last strength selected



Cookie type and duration: First-party session cookie, deleted after you quit your browser

The names of these cookies may change, for technical reasons (particularly **______Secure-Portal** and **______Secure-PORTAL_SESSIONID**).

• Technical cookies required by certain IT systems are:

Name: Discord_js

Service: Corporate content management platform, based on Discord open source software

Purpose: Determines whether Javascript is enabled in your browser. This allows our websites to function properly

Cookie type and duration: First-party session cookie, deleted after you quit your browser

Name: JSESSIONID / CFID / CFTOKEN

Service: Java IT platform

Purpose: Maintain a secure session for you, during your visit

Cookie type and duration: First-party session cookie, deleted after you quit your browser

Name: google analytics

Service: Website survey tools

Purpose: Stores information on whether you have already replied to a survey pop-up – so you will not be asked again

Cookie type and duration: First-party persistent cookie, 1 month



3. Analytics cookies

We use these purely for internal research on how we can improve the service we provide for all our users.

The cookies simply assess how you interact with our website – as an anonymous user (the **data gathered does not identify you personally**).

Also, this data is **not shared with any third parties** or used for any other purpose. The anonymised statistics could be shared with contractors working on communication projects under contractual agreement with THEMATICai.

However, you are **free to refuse** these types of cookies – either via the cookie banner you will see on the first page you visit.

Analytics cookies are:

Name: google#

Service: Corporate web analytics service

Purpose: Recognises website visitors (**anonymously** – no personal information is collected on the user)

Cookie type and duration: First-party persistent cookie, 13 months

Name: _google_ses#

Service: Corporate web analytics service

Purpose: Identifies the pages viewed by the same user during the same visit. (**anonymously** – no personal information is collected on the user)

Cookie type and duration: First-party persistent cookie, 30 minutes

Third-party cookies

Some of our pages display content hosted by contracted services on domains external to thematic-ai.eu, for example our contractor who helps operating the media center. The external hosting may need cookies in order to function.

Name of the cookie: PHPSESSIONID



Service: THEMATICai server contact form

Purpose: Session info (random number), used for dealing with multi-language forms. No additional information stored

Cookie type and duration: Third-party session cookie, set by our contractor. Deleted after you quit your browser

Some of our pages display content from external providers, e.g. Discord, Facebook and Twitch.

To view this third-party content, you first have to accept their specific terms and conditions. This includes their cookie policies, which we have no control over.

But if you do not view this content, no third-party cookies are installed on your device.

Third-party providers on company websites

- Discord
- Twitch
- Facebook

These third-party services are outside of the control of THEMATICai. Providers may, at any time, change their terms of service, purpose and use of cookies, etc.

How can you manage cookies?

Removing cookies from your device

You can delete all cookies that are already on your device by clearing the browsing history of your browser. This will remove all cookies from all websites you have visited.

Be aware though that you may also lose some saved information (e.g. saved login details, site preferences).

Managing site-specific cookies

For more detailed control over site-specific cookies, check the privacy and cookie settings in your preferred browser.



Blocking cookies

You can set most modern browsers to prevent any cookies being placed on your device, but you may then have to manually adjust some preferences every time you visit a site/page. And some services and functionalities may not work properly at all (e.g. profile logging-in).

Managing our analytics cookies

You can manage your preferences concerning cookies from Google Analytics on the dedicated start page.